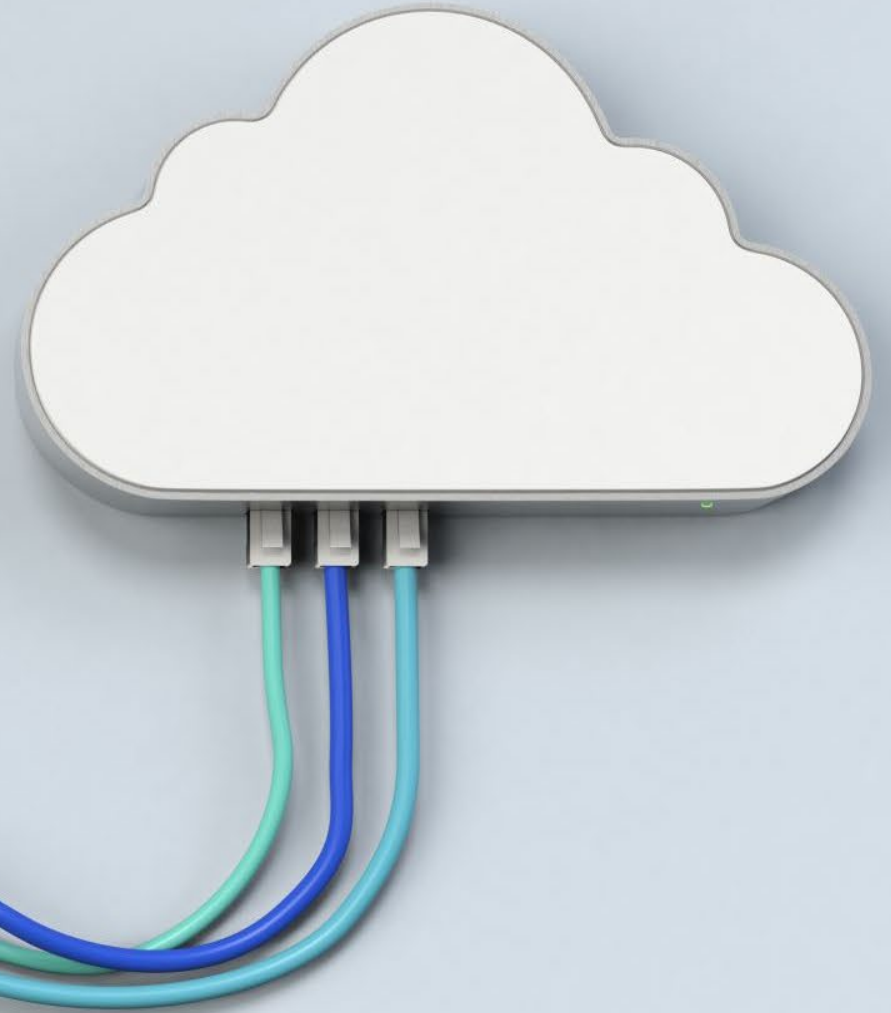


Software Upgrade



FY 2024 and FY 2025



Current Software

Average Yearly Cost - \$44,513

STW/Open Gov avg \$35,751/year

- General Ledger/Financials
- Utility Billing
- Cash Receipts
- Accounts Payable
- Payroll/Payroll Timesheets
- Budget/Payroll Budget

GovQA avg \$7,221/year

- Building Permits
- Code Enforcement

UDS avg \$3,295/year

- Municipal Court

Why Change?

OpenGov will no longer support the version the city uses after 2025.

All OpenGov customers will be required to convert to their cloud version of the software and pay as if it were a new conversion.

New software conversion for any that we've looked at will be about the same cost.

Goals



Combine Permitting and Municipal Court into one “Enterprise” software.

Currently the systems are separate, causing double work and inefficiencies. Roll as many processes as possible into one software that we can.



Add efficiencies and streamline processes

Looking at all processes city-wide and identifying areas of improvement, and opportunities for integration.



Better Customer Service

Creating efficiencies and having better reporting tools will enable us to better serve our citizens.

What
We've
Looked At

Cassell

OpenGov

FundView

Tyler Technologies

Ad Comp

Why Tyler Technologies?



Only software able to integrate all areas of city business.



Encode 10 is a proven solution and a favorite among cities.



Ease of use



Integration



What Do We Get?

- In addition to the products we use now being combined into one solution, we will add:
 - Paperless Work Orders & Service Orders
 - Automated Invoice Approval and Processing
 - Project Cost Tracking
 - IVR (Telephone Payments)
 - Human Resource Management
 - Licensing – Alcohol Beverage Permits, Taxi Permits, Mobile Food Unit Permits, all permitting and licensing outside of Building Permits.
 - Accounts Receivable – Bulk Water, other invoicing outside of Utility Billing
 - Text Citizens – all or in a specified area
 - Agenda Management

How Will We Pay For It?

- \$200,000 budgeted in Administration for Economic Development Incentive. That project is not likely to happen this year.
- \$210,000 budgeted in Water Utility Fund for Equipment Purchase. Will not be purchasing all of the equipment this year.
- Perform a rate study to ensure revenue to cover future recurring costs.
- Improve efficiencies to save time, fuel, and paper. Little savings add up over time.

